



*Part of the Willowsford Conservancy*

## 2022 CSA OFFERINGS - FAQ

### **What's the difference between the Farmer's Choice and Custom CSA?**

The Farmer's Choice share is a traditional CSA where the Farm team selects the share contents for you. The Custom CSA is a debit style share where you choose the contents of your share by logging into your Barn2Door account.

### **I really enjoyed my Willowsford CSA in 2021, which share is most similar?**

The Custom CSA is the most similar. The primary difference between the 2021 shares and 2022 Custom CSA share is that you must login into your Barn2Door account and make selections to receive a share.

### **Can I swap items in the Farmer's Choice CSA?**

No. But you do have priority access to Farm offerings! Offerings are available by logging into your Barn2Door account.

### **My spouse and I are adventurous eaters, but my kids won't touch most veggies, which share is the best option for our family?**

The Custom CSA. This will allow you to pick and choose which veggies are in your share. You can always expand horizons by occasionally ordering something that's less familiar!

### **What types of food will be in the shares?**

Contents will vary by season. The beginning of the season starts out lighter and steadily grows as the season progresses. See past share examples below and a list of crops by month on page four.

## EXAMPLES OF PAST SHARES:





### **Is Willowsford Farm and CSA open to the public?**

Yes, the Farm is open to all. While most of our food lands on plates in the Willowsford community, we do have a broad customer base and appreciate everyone who prioritizes local organic food.

### **Is home delivery available?**

Yes! Home delivery is available to zip codes 20148 & 20105. If you live outside our delivery zone, we encourage you to pick up at one of our two convenient pick-up locations – the Willowsford Farm Stand or the Willowsford Boat House.

### **Do you offer customizable CSA share?**

Yes! You can completely customize our Custom CSA Share. Learn more [here](#).

### **Do you grow all the food that is offered?**

We have a select handful of partner producers that we work with. If an item is not grown on our Farm the source of the item will be listed in the newsletter and/or on the sales platform.

### **How much food will I receive in the Farmer's Choice share?**

Contact the Farm: [farm@willowsfordfarm.com](mailto:farm@willowsfordfarm.com)

### **I missed my share pickup at the Boat House or Farm Stand, can I still get it?**

Yes! [Farm Stand](#) shares will be available for pick-up at the Farm packing shed from 8 - 4 PM Monday-Friday. [Boat House](#) shares will be available from 8 - 4 PM Monday-Friday, however, to ensure the team hasn't stepped out please email [info@willowsfordconservancy.org](mailto:info@willowsfordconservancy.org) to arrange a pick-up. If your share isn't picked up within a week, it will be donated to the local food pantry.

### **Can I cancel my subscription and receive a refund?**

When signing up for a CSA you are signing up to support the Farm for the season. However, refunds and cancellations are available on a limited case by case basis.

### **I am traveling, can I skip a week?**

Yes, however, we do rely on your subscription and ask that this feature be used sparingly. Instructions on how to skip a share can be found on Barn2Door [here](#).

### **Does the Farm provide recipes with the share?**

Yes! Our website is currently under construction so look for a recipe page shortly! In addition to website recipes, you will also receive storage tips and recipe ideas in the newsletter.



**I purchased a Custom CSA Share, but it didn't ask me for my pick-up/delivery preference?**

When you login to create your first share in May you'll select how you would like to receive your share - either via home delivery for \$6/delivery or pick-up at the Farm Stand or Boat House.

**What advantage is there to sign up for a Custom CSA over simply preordering what I want every week via the Online Farm Store or by shopping at the Farm Stand?**

The difference is you're getting priority access to the offerings available - meaning, as a CSA shareholder, you get first dibs on everything the Farm has to offer. For example, if the Farm only has 100 bags of green beans available - those 100 bags might never make it to the Online Farm Store offerings because the shareholders (who have a priority order window) reserved all of the inventory available.

**I bought a Custom CSA share - if I purchase an Egg or Flower share and select delivery will I be charged two delivery fees?**

No. When you login to create your first Custom CSA share in May you will be asked which delivery/pick-up method you'd prefer.

**I want to add my share partner to the Barn2Door account, can I add a name for pick up to the account, how do I do this?**

The new system does not have the ability to create multiple logins per account. Your share partner is still more than welcome to order or pick-up on your behalf - to do this all you need to do is share your credentials (username and password) with them.

**What if my share partner's name or the person picking up my share is not on the list because it's under my name?**

As long as the person picking up provides the volunteer or staff member with the account holders name the share will be released to that individual.

**I ordered the Farmer's Choice share, can I reschedule a share and pick it up later if I'm traveling?**

No. Your share will be held for one week if you do not login to Barn2Door to 'skip' your share 6+ days prior to the scheduled distribution.



| HARVEST CHART    |     |     |     |      |      |     |      |     |     |     |     |     |
|------------------|-----|-----|-----|------|------|-----|------|-----|-----|-----|-----|-----|
|                  | MAR | APR | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC | JAN | FEB |
| Farm Stand       |     |     |     |      |      |     |      |     |     |     |     |     |
| CSA              |     |     |     |      |      |     |      |     |     |     |     |     |
| Beans            |     |     |     |      |      |     |      |     |     |     |     |     |
| Beets            |     |     |     |      |      |     |      |     |     |     |     |     |
| Broccoli         |     |     |     |      |      |     |      |     |     |     |     |     |
| Cabbage          |     |     |     |      |      |     |      |     |     |     |     |     |
| Carrots          |     |     |     |      |      |     |      |     |     |     |     |     |
| Cauliflower      |     |     |     |      |      |     |      |     |     |     |     |     |
| Celery           |     |     |     |      |      |     |      |     |     |     |     |     |
| Chard            |     |     |     |      |      |     |      |     |     |     |     |     |
| Chicken          |     |     |     |      |      |     |      |     |     |     |     |     |
| Cucumbers        |     |     |     |      |      |     |      |     |     |     |     |     |
| Eggplant         |     |     |     |      |      |     |      |     |     |     |     |     |
| Eggs             |     |     |     |      |      |     |      |     |     |     |     |     |
| Garlic           |     |     |     |      |      |     |      |     |     |     |     |     |
| Greens, various  |     |     |     |      |      |     |      |     |     |     |     |     |
| Herbs            |     |     |     |      |      |     |      |     |     |     |     |     |
| Kale/collards    |     |     |     |      |      |     |      |     |     |     |     |     |
| Lettuce          |     |     |     |      |      |     |      |     |     |     |     |     |
| Okra             |     |     |     |      |      |     |      |     |     |     |     |     |
| Melons           |     |     |     |      |      |     |      |     |     |     |     |     |
| Onion, storage   |     |     |     |      |      |     |      |     |     |     |     |     |
| Onion, sweet     |     |     |     |      |      |     |      |     |     |     |     |     |
| Peas, sugar snap |     |     |     |      |      |     |      |     |     |     |     |     |
| Peppers, sweet   |     |     |     |      |      |     |      |     |     |     |     |     |
| Pork             |     |     |     |      |      |     |      |     |     |     |     |     |
| Potatoes         |     |     |     |      |      |     |      |     |     |     |     |     |
| Radishes         |     |     |     |      |      |     |      |     |     |     |     |     |
| Squash, summer   |     |     |     |      |      |     |      |     |     |     |     |     |
| Squash, winter   |     |     |     |      |      |     |      |     |     |     |     |     |
| Sweet potatoes   |     |     |     |      |      |     |      |     |     |     |     |     |
| Tomato, slicing  |     |     |     |      |      |     |      |     |     |     |     |     |
| Tomato, cherry   |     |     |     |      |      |     |      |     |     |     |     |     |
| Turnips          |     |     |     |      |      |     |      |     |     |     |     |     |
| Sweet corn       |     |     |     |      |      |     |      |     |     |     |     |     |

Note: this chart is intended to give a sense for what might be in season and ready at a given time. There are always risks in farming and, therefore, no guarantee for what will be available in a given week.

**REGISTER FOR YOUR CSA SHARE TODAY!**